

## WIDEX ZEN THERAPY

Introduction





Widex Zen Therapy provides systematic guidelines for tinnitus management by hearing care professionals, using Widex hearing aids equipped with Zen technology. Widex Zen Therapy is unique because it is an integrated programme addressing all three dimensions of tinnitus distress: the auditory aspects, attention

and emotion.

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Widex Zen Therapy includes various components that can be combined, depending on the needs of the individual tinnitus sufferer. People with tinnitus who have minimal or no negative reactions may not require all the components of Widex Zen Therapy.

The Widex Zen Therapy overview condenses the critical elements of the Widex Zen Therapy into a user-friendly guide. Together with this overview, Widex has developed a range of different elements and useful tools dedicated to client care.

# WHAT IS WIDEX ZEN THERAPY?



### **INTAKE** PROCESS

#### Learning about the person with tinnitus

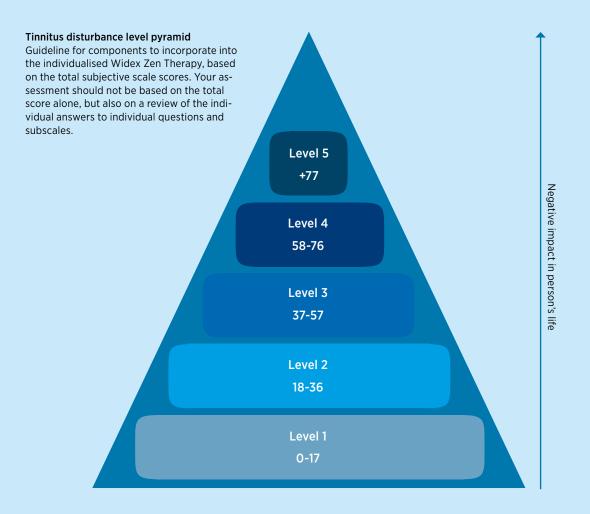
Before you begin to incorporate the components of Widex Zen Therapy, you need to understand the history, needs, fears and expectations of the person with tinnitus, so that you can individualise the therapy. The first step in this process is to administer the intake questionnaires and perform an audiogram.

| ASSESSMENT PROCESS                                    | DESCRIPTION  |
|---|--|
| WZT Intake Questionnaire                              | Collects information on: <ul> <li>Tinnitus &amp; medical history</li> </ul>                                |
|   | Previous treatments  |
|   | • Lifestyle  |
|   | Reaction to tinnitus   |
| Subjective Tinnitus Scales                            | Designed to:   |
| <ul> <li>Tinnitus Functional Index (TFI)</li> </ul>   | <ul> <li>Establish a baseline score</li> </ul>   |
| Tinnitus Reaction Questionnaire (TRQ)                 | <ul> <li>Identify how tinnitus is affecting the person's</li> </ul>  |
| <ul> <li>Tinnitus Handicap Inventory (THI)</li> </ul> | quality of life  |
| Tinnitus Handicap Questionnaire (THQ)                 | Track progress   |
| Audiological Evaluation                               | Measures:  |
|   | Audiometry   |
|   | Potential causes of tinnitus   |
| Initial Interview                                     | Dialogue with patient, to ensure that you have all of the information you need to create a treatment plan. |

#### FOR MORE INFORMATION

• PDF document

• WZT manual (pages 61-77)



Level 5: Catastrophic tinnitus reaction with or without hearing loss

Instructional and adjustment based counselling, cognitive behavioural intervention, amplification/avoidance of silence, Zen all day, relaxation exercises 2-3 times a day

#### Level 4: Severe negative tinnitus reaction

Instructional and adjustment based counselling, cognitive behavioural intervention, amplification/avoidance of silence, Zen all day, relaxation exercises

#### Level 3: Moderate negative tinnitus reaction

Instructional and adjustment based counselling, cognitive behavioural intervention, amplification/avoidance of silence, Zen all day, (relaxation exercises might be useful)

#### Level 2: Mild negative tinnitus reaction

Instructional and adjustment based counselling, amplification (when hearing loss is present), Zen for quiet environments, (relaxation exercises might be useful)

#### Level 1: Minimal or no negative tinnitus reaction

Basic counselling about the cause and likely course of tinnitus, amplification (when hearing loss is present), (Zen might be useful for quiet environments)

### ESTABLISHING A **TREATMENT PLAN**

On the basis of the individual responses to the intake questionnaire, the subjective scale result and the initial interview, the components and goals of the individual patient's WZT treatment plan are established.

| TREATMENT PLAN PROCESS  | DESCRIPTION   |  |  |  |  |  |
|---|---|--|--|--|--|--|
| Establish tinnitus disturbance level<br>from 1-5 as per pyramid | Consider the person's overall reaction to tinnitus and/or TFI score for classification  |  |  |  |  |  |
| Establish treatment goals                                       | <ul> <li>Examples of realistic goals:</li> <li>Decrease tinnitus awareness and/or annoyance</li> <li>Increase sense of control over tinnitus</li> <li>Improve ability to concentrate regardless of tinnitus</li> <li>Improve ability to fall asleep and stay asleep</li> <li>Hear speech and conversation more clearly</li> <li>Decrease anxiety and stress levels and enhance ability to relax</li> <li>Improve overall quality of life</li> </ul> |  |  |  |  |  |
| Create Treatment Plan   | <ul> <li>Develop treatment plan utilizing the four<br/>categories of Widex Zen Therapy</li> <li>Remember: not every patient will require every<br/>component</li> </ul>   |  |  |  |  |  |

#### FOR MORE INFORMATION

- WZT manual (page 25)
- Figure: WZT manual (page 45)

### COMPONENTS OF WIDEX ZEN THERAPY

Widex Zen Therapy includes various components that can be combined, depending on the needs of the individual tinnitus sufferer.

| WZT ELEMENT   | DESCRIPTION  |
|---|--|
| Simple reassurance<br>and instructional counselling<br>(For tinnitus disturbance pyramid levels 1-5)      | Explain that millions of people with tinnitus have<br>habituated to their tinnitus, and so can your pa-<br>tient. Provide appropriate reassurance, based on<br>medical clearance, that tinnitus does not repre-<br>sent a serious illness.   |
|   | <ul><li>Also discuss with your patient:</li><li>The basic anatomy and function of the auditory</li></ul>   |
|   | <ul> <li>system</li> <li>The relationship between hearing loss and</li> </ul>  |
|   | tinnitus   |
|   | <ul> <li>The vicious cycle of tinnitus and stress</li> <li>Habituation</li> </ul>  |
|   | Lifestyle modification   |
|   |  |
| Adjustment based counselling<br>(For tinnitus disturbance pyramid levels 1-5)                             | <ul> <li>By using both active dialogue and attentive listening, the professional is better able to understand the patient's perspective. Adjustment based counselling also helps the person to identify and challenge irrational and maladaptive thoughts, beliefs, attitudes or behaviours that might contribute to distress and fear of tinnitus.</li> </ul> |
|   |  |
| <b>Amplification</b><br>(For tinnitus disturbance pyramid levels 1-5<br>when any hearing loss is present) | <ul> <li>Hearing aids alone are often a successful solution<br/>in a successful tinnitus management treatment<br/>plan. Key elements to consider are:</li> <li>Widex low compression threshold, to reduce<br/>the contrast between silence and tinnitus</li> </ul>   |
|   | <ul> <li>Widex broadband frequency response, to</li> </ul>   |
|   | ensure sufficient stimulation of the auditory  |
|   |  |

| • | • |        | •        |                           | •                  | •      | •        |        | •  | •   | •  | •   | •  |  | •  | -   |   | • | • |
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#### FOR MORE INFORMATION

- Counselling DVD
- WZT manual (pages 29-43)
  Widex Zen Therapy Counseling (flip-over book)
- End-user flyer: The many faces of tinnitus
  Quick guide for programming Zen for WZT
  CBI worksheets



### FOLLOW-UP SCHEDULE AND VERIFYING RESULTS

The need for follow-up services is typically greater for people with tinnitus than for people with hearing loss alone. The follow-up sessions are used to assess progress, and to change the treatment components if necessary.

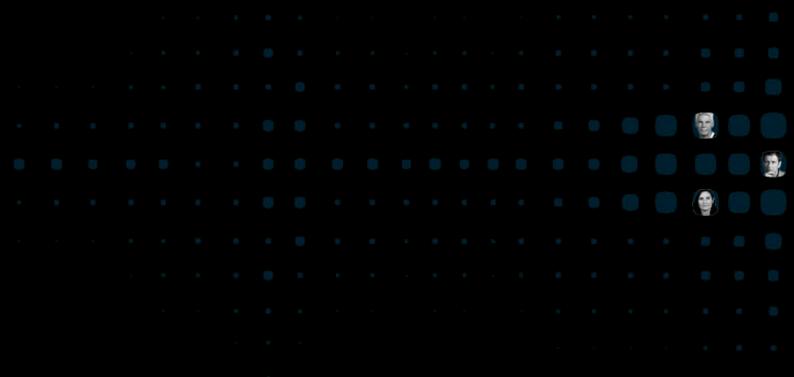
| PROCESS                      | DESCRIPTION   |  |  |  |  |  |
|------------------------------|---|--|--|--|--|--|
| Suggested follow-up schedule | 2 weeks, 1 month, 3 months, 6 months, 1 year.   |  |  |  |  |  |
| Verification                 | <ul> <li>Repeat THI, TFI and/or TRQ periodically to track progress.</li> <li>Focus on evidence of progress towards goals, reminding the patient that this is a process and will take time.</li> </ul> |  |  |  |  |  |

You can obtain more information about Widex Zen Therapy, the use of Widex hearing aids and ZEN technology, as well as articles describing the theoretical background and evidence on the use of Zen as a tinnitus management tool in a variety of different elements. Widex has also developed a series of tools that can help you in the clinic, or can be handed out to people with tinnitus.

Please contact your local Widex sales representative to find out what is available in your market.

#### FOR MORE INFORMATION

- WZT manual (page 48 and questionnaires on pages 67-75)
- Compass software data logging





By choosing Widex hearing aids, you are choosing products from a company that has been WindMade certified. WindMade is the first global consumer label identifying companies that use wind power.

A medical consultation is always recommended to rule out any significant medical conditions. The following red flags indicate a need for immediate referral, preferably to an otolaryngologist

- sudden hearing loss unexplained unilateral hearing loss
- pulsatile tinnitus
- tinnitus accompanied by dizziness or vertigo
- tinnitus with conductive hearing loss previously not diagnosed
- depression, anxiety, or uncontrolled and extreme stress



Printed by KLS/2012-10 9 502 3230 001 #01

