# QUICK GUIDE

**C-tune II**

# SESSION START

## Introduction

Whenever you open C-tune II, the program starts by showing the SESSION START overview window. This is the front page of the C-tune program.

## Detect hearing aids

- First-time visit: When you select the *Connect* button, the Detect hearing aids dialogue box opens. When the hearing aids are connected, you are sent to the FITTING overview.

- Follow-up visit: When you select the *Connect* button, the Detect hearing aids dialogue box opens. When the hearing aids are connected, you are sent to the SESSION START overview. Now the SESSION START overview is updated with relevant information about the client's hearing aids.

## Basic information about SESSION START

The SESSION START window gives you an overview of the types of hardware used in the current fitting, and basic information about the client. The SESSION START window serves several purposes:

- Provides an overview
- Shows what has happened since the client's last fitting/visit
- Gives access to relevant functions before you activate Connect
- Helps new users of C-tune understand how the program works

- Gives the dispenser more flexibility

## Panes

Below the audiogram area you find a row of panes. The *DEX* pane is always present, and, depending on whether the hearing aids are connected, the *Suggested starting points* or *New hearing aid data* pane is also displayed.

- DEX and accessories
  You can see available DEX and accessories in this pane if you have connected to the hearing aids. Note that you cannot match an available DEX device by selecting it in this pane. However, you can click a DEX icon to open the DEX matching window. If a small green arrow is shown next to the device, this device is matched to the hearing aids.

- Suggested starting points
  This pane is displayed if you have chosen a new client, and if it is a first-time visit – this also goes for a follow-up visit, but the content of the pane might be changed. The pane allows you to connect to the hearing aids or go to the SELECTION window.

- New hearing aid data
  This pane shows the data that has changed since the last time the hearing aids were connected to C-tune. This gives you a brief overview of what has happened since the last session. If automatic experience level has changed, you can see the level by means of the icon below the text in this pane (unless the feature has reached level four).

- More about Coselgi
  This pane shows a link to more information about Coselgi. The link takes you to the Coselgi home page from where you can learn about the products that Coselgi works with.

  You can access some of the features by clicking the text. This leads you directly to the window containing the selected feature.

## SESSION START tools

You have access to a number of tools from the SESSION START window:

- **Firmware update** allows you to install any available update in your hearing aids assistive devices. Note that this feature is not available for all hearing aids.

- **Transfer settings** allows you to replace one hearing aid of a pair. Use the feature if you only have one hearing aid of a pair available and you need to replace it without losing the pairing.

- **Quality assurance** allows you to check the hearing aid hardware and to perform tests with the hearing aid in a test box.

- **Client privacy** gives you access to the Research and development consent and the Privacy notice. In this window you can consent, or withdraw consent, on behalf of your client.

- **C-tune setup** allows you to change the general setup of the C-tune II program. For instance, you can change language, or change your default graphics view.

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