QUICK GUIDE

C-tune II

HA CONFIGURATION

Introduction

This quick guide deals with the HA CONFIGURATION theme in C-tune II. You have access to DEX, CROS/BiCROS and HA configuration from this theme. Please note that there are separate quick guides for DEX and CROS/BiCROS.

HA configuration

The HA configuration window consists of the following four tabs:

- **Acoustic indicators**. This tab lets you define the different sound indications that the hearing aid uses. It also lets you disable some of the indicators. Note that the indicators on/off settings are binaural only, and that these features are turned on by default (except for Lost Partner). You also have access to level offset features and other features under this tab. For some hearing aids, these settings are located directly under the on/off settings, and for other hearing aids you can find the extra features by clicking the *Settings* button in the upper right corner of the window. Use the drop-down lists to select the desired settings for the features. You can offset both Easy tone and Easy voice levels.

- **User controls.** Here you can define the settings of the user controls on the hearing aid, such as the start-up mode and program and volume control.
- **Linked configuration.** Turn the Linked features on or off. The default setting is “on”.
- **Clinic options**. This tab contains the Service reminder and Safety code features. These features do not affect the actual fitting, but they may be relevant to you. The Service reminder reminds your client when it is time to visit you again, and the Safety code ensures that your client’s hearing aids cannot be fitted elsewhere for a specified period, unless there is access to the code.

Mobile connectivity

Some hearing aids can be paired to Bluetooth mobile devices. If your client’s hearing aids do not communicate correctly with the Bluetooth devices, you can remove all pairings in the hearing aids and re-establish them. This will often solve the problem. Do as follows:

1. Open the *Mobile connectivity* window.
2. Click *Remove all pairings*. A small dialogue box opens asking you whether you want to remove the pairings.
3. Click *Yes*. This deletes all Bluetooth pairings in the hearing aids. It does not, however, influence any COM-DEX or CALL-DEX paired to the hearing aids.
4. On the Bluetooth devices (mobile phone, tablet etc), remove the pairing to the hearing aids manually.
5. Re-establish the Bluetooth pairings manually on the mobile devices. Follow the mobile device manufacturer's guide on how to establish Bluetooth pairings.

Instructions

Under MORE TOOLS you have access to the DEX instructions window. This window shows you the DEX devices, defining the different buttons and indicators.

This document is supplied in electronic form. A paper version of this instruction can be requested at no additional cost on http://widex.pro/gps-startup-guide, expected delivery time 7 calendar days. The document is also available on http://widex.pro/gps-startup-guide.

Copyright © Coselgi. All rights reserved.

Document version: 5.0. Issue date: 2022-05