QUICK GUIDE

C-tune II

DEX AND ACCESSORIES

Introduction

This is a quick guide to inform you about DEX and accessories and the matching and registration procedures. You must connect the hearing aids before you can match a DEX to them.

Select *DEX and Accessories* from the navigation bar to the left in the HA CONFIGURATION window. In the DEX and Accessories window you can start matching or registering a new device. You can also see any devices that are already matched or registered.

If you need help with the matching procedure for a specific DEX type, you can click the desired type and then click the video play icon in the Matching dialogue box. This opens a separate window in which you can see how to prepare and perform the matching.

The matching procedure

The matching procedure is the same no matter which type of DEX you are matching. Do the following:

1. Make sure that the hearing aids are connected and fitted correctly.
2. Select *DEX and Accessories* from the navigation bar.
3. Select the type of DEX you want to match. A dialogue box opens.

4. Select the *Start matching* button. The matching window opens, and the matching process starts.

5. Hold the DEX towards your client, and press the two volume buttons simultaneously. Hold down the buttons for about five seconds.

   C-tune matches the hearing aids and the DEX and shows the Matching complete window. This window shows the DEX type, its serial number and the status of the matching – that is, whether it was OK.

   If the matching was not OK, the window shows a message about this and gives you an overview of what you can check before you try to match again.

6. Select the *OK* button to save the matching and return to the DEX and Accessories window. The window now shows a check mark indicating that the matching was completed.

Delete matching

You can remove an existing matching. Select the desired type of DEX, and select the *Delete matching* button. A dialogue box opens asking you whether you are sure that you want to delete the matching. Select *Yes* to delete and return to the DEX and Accessories window.

Register a DEX

Some DEX and accessory types do not need to be matched to the hearing aids, but you can still save the serial number of these DEX types in the C-tune fitting and in the hearing aids. This is highly recommended.

To register a DEX or an accessory, do the following:

1. In the DEX and Accessories window, select the type of DEX or accessory you want to register. The Register dialogue box opens.

2. Type the serial number of the device in the text field, and select *Register*. The serial number is now saved both in the fitting and in the hearing aids.

You can open the Register dialogue box and select the *Delete registration* button if you want to delete your registration again.

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