QUICK GUIDE

C-tune II

TRANSFER SETTINGS

Introduction

This quick guide explains the Transfer settings tool in C-tune II. You can find the tool under the SESSION START theme. Replace one HA of a pair lets you copy hearing aid settings from a saved database session to a new hearing aid without losing the linked functionalities.

Replace one HA of a pair

You can use this feature if you only have one hearing aid of a pair available and you need to replace it without losing the pairing. This may be relevant if, for instance, one of your client's hearing aids is defective.

Note: You must replace with an identical hearing aid, meaning that it must be of the same series, model, and performance level as the original hearing aid.

To replace a paired hearing, keeping all linked functionality:

1. Select *Transfer settings* in the SESSION START window. The window opens in the *Replace one HA of a pair* tab.

2. Click *Select database session* to get a list of valid sessions to import from your database. Sessions must be binaural to be valid.

3. All valid sessions are shown, with the newest on top. Select the session you want to use, prepare the new hearing aid for connection, and select *Connect to new HA*.

4. C-tune displays detected hearing aids that match the selected session. In the list of detected hearing aids, select the new hearing aid by selecting the side to replace. Then select *Next*..

5. C-tune displays the new hearing aid with the EarWare from the saved session. Make sure that the actual EarWare is the same as on the original hearing aid. Then select *OK*.

6. C-tune makes sure that the newest firmware is available in the new hearing aid, imports the data and shows the *Fitting overview* window, displaying a message that the hearing aid is fitted and ready to use. Select *OK* to close the message

The new hearing aid is connected, and the window shows that the other hearing aid of the pair is not presently available.

Note: You might need to match DEX devices again, and if the original hearing aid was paired with a smartphone you need to make the pairing again.

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