START-UP GUIDE

COMPASS GPS

INSTALL AND GET STARTED

Introduction

Welcome to the WIDEX® COMPASS™ GPS fitting software, designed to operate within Noah. COMPASS offers you an easy way to fit the newest hearing aids from WIDEX. This guide explains preconditions, the installation, automatic updates, how you open and close COMPASS and COMPASS help.

Intended use: Compass GPS is intended to be used by HCPs (Hearing Care Professionals) to fit and fine tune hearing aids and connect accessories to hearing aids.

Note: In case of a serious incident, report the occurrence to the manufacturer of the device.

Before you install

Before you install COMPASS, you must make sure that your system is ready to use the COMPASS program, and that you have any extra software needed to use the COMPASS features. If you need extra software, you can download it from the Internet, or you can contact your WIDEX representative who can help you get it.

System requirements

You must make sure that your system fulfils the requirements for the COMPASS GPS program to run. The most important requirements are as follows:

Minimum requirement	
Internet and security measures	The fitting software will work with or without an Internet connection. However, an Internet connection is required for COMPASS GPS Updater to work. We recommend that your computer has an updated antivirus system and firewall. The fitting software does not contain client data. Client data are stored in a client data system, for instance the Noah System. We recommend that the client data system is protected by password or physical access control.

Minimum requirement	
Operating system	Windows 10 Pro, Version 1607 or later*
.NET	.NET Framework 4.7.2 If you use the nEARcom programming interface, you must have .NET 2.0 (included in the .NET Framework 3.5 installation).
RAM	2 GB
CPU	1.8 GHz
Hard drive	1000 MB free
Windows power plan	High performance
Screen resolution	1366x768
Scale and layout (font size)	100% is recommended

* Note that ARM-based Windows 10 S and Windows Home are not supported, and that Windows must be registered and activated.

Prerequisites for COMPASS GPS V4.6	
Microsoft Visual C++	• Microsoft Visual C++ 2017 (x64) • Microsoft Visual C++ 2017 (x86) • Microsoft Visual C++ 2013 (x86)
Microsoft .NET Framework	Microsoft .NET Framework 4.7.2
If one or more of the above are missing, the COMPASS GPS installer will ensure that these are installed as part of the Prerequisite installation. The prerequisites are installed before the actual COMPASS GPS installation starts. Multiple computer reboots might be required. The COMPASS GPS installation will automatically start again after a reboot. Please continue to follow the prompts until the software is fully installed. All of the necessary prerequisite installation files are located in the ISSetupPrerequisites or Support folder of the COMPASS GPS download.	
{237BF186-A2AF-48C2-BFC9-0AA2DA3829DD}	Microsoft Visual C++ 2017 (x64)
{72AAD3AB-420C-41F0-9BE5-D854C4037DEF}	Microsoft Visual C++ 2017 (x86)
{BFF4A593-74C5-482F-9771-7495035EBBB0}	Microsoft .NET Framework 4.7.2
{C3DFB4AD-52AB-442A-A51C-04ED229A8540}	Microsoft Visual C++ 2013 (x86)
USBLink	Widex USB Link driver

Windows Update

Before you install COMPASS, make sure that your Windows installation is up to date. If you need information about how to update, you can find help on the Microsoft Support internet site.

Install COMPASS GPS

To install COMPASS, simply follow the instructions in the Installation section below. Please make sure that your Noah software, if any, is closed before you start the installation of COMPASS. For installation of Noah, please refer to the Noah documentation. If you are working on a network, COMPASS must be installed and run from each client station in the network.

We recommend that you use the latest version of Noah 4, and that you keep your Noah installation updated.

Follow the procedure below to install the COMPASS GPS software.

1. Insert the COMPASS GPS CD-ROM installation medium in the drive of your computer. The installation window should start up automatically. If it does not, open Windows Explorer, and find and double-click the file *Setup.exe*. If you have a downloaded version of the installation program, browse to the *Setup.exe* file, and double-click it.

2. Select *Next* in the Welcome window.

3. Read the Licence Agreement, and select the radio button *I accept the terms in the licence agreement*. You can also print the licence agreement by selecting the *Print* button.

4. Select *Next* to move on.

5. Select *Next* to use the default destination folder. Alternatively, select the *Change* button and choose another location for the COMPASS program. Then select *Next*.

6. Choose the language(s) you want to use in COMPASS. Select a language in the list to the left, and click the *Add* button. This moves your selected language to the list of languages to the right. If you make a mistake, simply use the *Remove* button to remove a language from the list of selected languages.

7. Select *Next* when you have selected the language(s) you want.

8. Select the main COMPASS language. COMPASS opens using this language, but you can change between the installed languages from within the COMPASS program.

9. Select *Next* to move on.

10. In the Select Distributor window, select your country from the drop-down list.

11. Mark the checkbox to enable automatic updates of the COMPASS program. This is recommended. You can read more about automatic updates below.

12. Select *Next* to continue.

13. Select *Install* to begin the installation of the COMPASS program. During the installation, you can select the *Cancel* button if you regret installing COMPASS.

14. If the installation was successful, select *Finish* in the last window of the Installation wizard.

    - If you do not wish to install these drivers, or they are already installed, select *Finish*. This closes the COMPASS installation program.

    - If you want to install the Widex USB Link drivers, mark the checkbox, and select *Finish*. This closes the COMPASS installation program and starts the Widex USB Link driver installation. Make sure that your Widex USB Link is not connected while you install the drivers.

15. If you chose to install the Widex USB Link drivers, the Widex USB link driver installation starts. Select *Next*.

16. A Windows Security notification will probably be displayed, asking you whether you want to install the software. Select *Always trust software from Widex A/S* and then *Install*.

17. If the installation was successful, select *Finish* in the last window of the Installation wizard. This closes the Widex USB Link installation program.

18. Restart your computer before you start using COMPASS.

Automatic updates

You can use the COMPASS GPS Updater (automatic update service) program to keep your COMPASS installation up to date. Widex makes new versions of COMPASS available by means of an update server on the Internet.

If you turned on automatic updates during the installation of COMPASS, the COMPASS GPS Updater starts each time you start Windows.It is placed in the Windows taskbar, and it checks whether a new version of the COMPASS program is available. Updates are downloaded automatically, and a message asks you to install the downloaded update/new version of COMPASS.

Click the icon to open the COMPASS GPS Updater program. A window opens that shows the version of the installed COMPASS GPS program, and the version number of any new COMPASS GPS program.

If no new version is available, the message “Your COMPASS GPS is up to date” appears.

Even if you have turned off the automatic update feature, and you want to search for a new version of COMPASS, open the COMPASS GPS Updater program from the *Start* menu or from the folder in which your COMPASS GPS program is installed.

Select the *Check for update* button. COMPASS GPS Updater now checks whether a new version is available for download. If a new version is available you can download and install it.

Open COMPASS GPS

Once you have installed COMPASS, it is ready for use. How you open the program depends on your system.

COMPASS GPS and Noah 4

If you have Noah 4 installed, and you open COMPASS GPS without having opened Noah first, COMPASS GPS opens under Noah transparently, and you are required to log in to Noah 4. Then you are taken to the Noah Patient browser where you can select a client and open an existing fitting or make a new session.

If you have Noah 4 installed, and you open COMPASS GPS from within Noah, you are taken directly into the COMPASS program using the data for the client you selected in Noah. If you did not select a client in Noah, the Noah 4 Patient browser opens so that you can select a client before you open COMPASS.

COMPASS GPS without Noah

If you have no Noah installation, and you open COMPASS GPS as a stand-alone program, you are taken directly to the COMPASS GPS Stand-alone database:

1. Double-click the COMPASS GPS icon on your desktop, or click the icon in the *Start* menu. You are asked to log in to COMPASS GPS.

2. Enter your Initials and your Password, and select *Log in*. The COMPASS GPS Stand-alone database opens.

3. Select or create a client, and you are ready to enter COMPASS GPS and make a fitting. You must select a client before you can open COMPASS GPS. If this is the first time you open the program, you must create a client before you can continue.

Close COMPASS GPS

When you have made a fitting session, select *End session* in the upper right corner of the COMPASS GPS window to close and save the data.

In the dialog box displayed you have three options:

- Select *End session* to save the session data and close the COMPASS GPS window. You are then taken back to the.
- Select *Close COMPASS* to save the data and close both the COMPASS GPS window and the Stand-alone database.
- Select *Cancel* to return to the COMPASS GPS window.

Getting help

If you need help with COMPASS GPS, you have several options, depending on the feature or process you need help with. Select the Question mark button from the Global tools menu in COMPASS.

- **COMPASS Help** – this opens the COMPASS Help system, where you can read about all the features in the COMPASS program. In addition, anywhere in the COMPASS program you can press the F1 button on your keyboard. This also opens the COMPASS Help system.
- **Quick guides** – choose between a number of different quick guides, each covering a specific topic in the program.
- **Video library** – choose between a number of different movie clips that show you how to deal with specific tasks.
- **About COMPASS GPS** – gives you information about the version of COMPASS you have installed, and access to different support tools.

Furthermore, the program provides tooltips on a lot of the elements on the screen. When you point to one of these elements for a short moment, a tooltip is shown next to it. You can also press the F1 button on your keyboard to open the COMPASS Help system on your screen.

In case your COMPASS GPS installation medium is defective, please contact your Widex supplier to get a new one. If a problem arises in the COMPASS GPS software, and you need help to solve the problem, you can contact your Widex supplier.

This “Start-up guide” is supplied in electronic form. A paper version of this instruction can be requested at no additional cost on http://widex.pro/gps-startup-guide, expected delivery time 7 calendar days. The “Start-up guide” is also available on http://widex.pro/gps-startup-guide.

Symbols

Symbols commonly used by Widex A/S in medical device labelling (labels/IFU/etc.)

Symbol	Title	Description
	Manufacturer	The product is produced by the manufacturer whose name and address are visible next to the symbol.
	Consult instructions for use	The user instructions contain important information and must be read before using the product.
	Caution	Text marked with a warning symbol must be read before using the product.
CE 0123	CE mark	The product is in conformity with the requirements set out in European CE marking directives.
SN	Serial number	Used with the UDI barcode and information to indicate the manufacturer’s serial number identifying the product version.
REF	Catalogue number	Indicates the product’s cagalogue (item) number.
MD	Medical device	Indication that the device is a medical device.

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