QUICK GUIDE

COMPASS GPS

TRANSFER SETTINGS

Introduction

This quick guide explains the Transfer settings tool in COMPASS GPS. You can find the tool under the SESSION START theme. Transfer settings lets you copy hearing aid settings from one hearing aid to another.

Before you use the tool

The Transfer settings tool is not available for all hearing aid series. You can transfer settings between different performance levels, different models and with different EarWare, as long as the hearing aids are of the same series.

If the hearing aids used for receiving data have already been fitted to another client - and thus might contain data that do not suit your client - your client must NOT wear the hearing aids before the Transfer settings process is completed.

EVOKE/MOMENT – SoundSense Adapt
If you would like the transfer to include any SoundSense Adapt data that your client has generated while trying out the previous demo hearing aids at home, you must first export the data from the hearing aids to the database and save the export as a new session. Then, select the new session as the base of your transfer when going through the Transfer settings flow.

Note that the Transfer settings feature imports settings, not sound.

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Import data

To import data from a saved session:

1. Select *Transfer settings* in the SESSION START window. The *Import data* tab opens in the Transfer settings window.

2. Place the hearing aids close to the programming interface on your desk (it is NOT recommended to transfer the settings while the hearing aids are in your client's ears).

3. Click *Select database session* to get a list of all valid sessions to import from your database.

4. All valid sessions are shown, with the newest on top. Select the session you want to import, prepare the new hearing aids for connection, and select *Connect to new HA*.

5. Detected hearing aids are shown. Select the correct hearing aids, select side, and click *Next*.

6. COMPASS displays the connected hearing aids with the EarWare from the saved session. If it is possible to change the EarWare for the selected hearing aids, this option is accessible. Select the appropriate EarWare and acoustics. To confirm, click *Next*.

7. COMPASS displays an overview of imported data. This overview indicates which settings will be transferred, and how. All other settings will be set to default for the new hearing aids. This is the final step. If accepted, it is no longer possible to cancel the process. To accept, click *Import*.

8. COMPASS imports the data, and the process is completed.

Details about the import

Note the following regarding the import

- All audiometric data is imported to the new hearing aids. Programs, sound classes and feature settings are imported, if possible.
- Adaptation settings are imported. Special conditions may apply when Automatic adaptation is activated.
- All measured feedback, Sensogram, and AutoREM values are imported, if possible. If the acoustic identity has been changed (change of model, receiver, earmolds, wire/tubes etc.), these values are not imported and will need to be re-measured.
- All other settings are set to their recommended values. Acoustic indicators, User controls, InterEar configuration, and Clinic options are set to default.
- Any existing data in the new hearing aids is overwritten.
- Note that matchings of DEX/CROS/BiCROS or apps are not transferred. All matchings and pairings need to be made again.

Replace one HA of a pair

You can use this feature if you only have one hearing aid of a pair available and you need to replace it without losing the pairing. This may be relevant if, for instance, one of your client's hearing aids is defective.

Note: You must replace with an identical hearing aid, meaning that it must be of the same series, model, and performance level as the original hearing aid.

To replace a paired hearing, keeping all binaural functionality:

1. Select *Transfer settings* in the SESSION START window.
2. Select the *Replace one HA of a pair* tab.
3. Click *Select database session* to get a list of valid sessions to import from your database. A session must be binaural to be valid..
4. All valid sessions are shown, with the newest on top. A session must be binaural to be valid..Select the session you want to use, prepare

the new hearing aid for connection, and select *Connect to new HA*.

5. COMPASS displays detected hearing aids that match the selected session. In the list of detected hearing aids, select the new hearing aid by selecting the side to replace. Then select *Next*.

6. COMPASS displays the new hearing aid with the EarWare from the saved session. Make sure that the actual EarWare is the same as on the original hearing aid. Then select *OK*.

7. COMPASS makes sure that the newest firmware is available in the new hearing aid, imports the data and shows the *Fitting overview* window, displaying a message that the hearing aid is fitted and ready to use. Select *OK* to close the message.

The new hearing aid is connected, and the window shows that the other hearing aid of the pair is not presently available.

Note: You might need to match DEX devices again, and if the original hearing aid was paired with a smartphone you need to make the pairing again.

For further information and guidance, open the Help system from the top navigation bar in the COMPASS program, or by pressing the F1 button on your keyboard.

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